



Value-Added Services 2021

Blue Cross and Blue Shield of New Mexico (BCBSNM) covers more than just standard Medicaid benefits. We also offer extra services to help keep you and your family healthy. You may get some of these extra value-added services when you are a Blue Cross Community Centennial member.

Contact us at **1-866-689-1523 (TTY: 711)** to find out if you are eligible to receive some or all of these services.

| Value-Added Service | Applies To | Members on Standard Medicaid Plan | Members on Alternative Benefit Plan (ABP) | Members on ABP-Exempt Plan | Prior Authorization Required for Value-Added Service? |
|---|--|-----------------------------------|--|--|--|
| Physical Health Services | | | | | |
| Home Meal Delivery | Members who are transitioning from a nursing facility into the community | ✓ | ✓ | ✓ | No |
| Native American Traditional Healing and Wellness (reimbursement for traditional healing practices used to treat medical conditions) | Native American members | ✓ | ✓ | ✓ | No |
| Remote Monitoring Program | Members with chronic conditions | ✓ | ✓ | ✓ | Member must participate in the Paramedicine Program; requires an assessment for need |
| Respite Bed | Certain members discharging from an emergency room or hospital | ✓ | ✓ | ✓ | Yes |
| Maternity Services | | | | | |
| Full Medicaid Benefits for Pregnant Women in COEs 301 and 035 (full benefits including dental, vision, prescription drugs, and behavioral health) | Certain pregnant members | ✓ | Not a value-added service; standard ABP benefits apply | Not a value-added service; standard ABP benefits apply | Only if a particular service should require one |
| Infant Car Seat*# | Pregnant members | ✓ | ✓ | ✓ | Yes |
| Portable Infant Crib*^# | Pregnant members | ✓ | ✓ | ✓ | Yes |
| Prenatal Education (in person)* Prenatal Education (online)*^ | Pregnant members | ✓ | ✓ | ✓ | No |

Such services are funded in part with the State of New Mexico.



| Value-Added Service | Applies To | Members on Standard Medicaid Plan | Members on Alternative Benefit Plan (ABP) | Members on ABP-Exempt Plan | Prior Authorization Required for Value-Added Service? |
|---|---|-----------------------------------|--|--|---|
| Behavioral Health Services | | | | | |
| Electroconvulsive Therapy (ECT) (treatment for psychiatric conditions) | Members who meet standard ECT medical necessity criteria | ✓ | Not a value-added service; standard ABP benefits apply | Not a value-added service; standard benefits apply | Yes |
| Transitional Living for Chemically Dependent/ Psychiatrically Impaired Adults 18 Years Old or Older | Members enrolled in outpatient substance abuse center or in active treatment for psychiatric issues | ✓ | ✓ | ✓ | Yes |
| Wellness/Drop-in Centers and Family Support Centers | Medicaid members | ✓ | ✓ | ✓ | No |

*Must participate in BCBSNM's Care Coordination program to redeem
^Must join the Safe Sleep program to redeem

†Must complete postpartum follow-up appointment to redeem
#Must complete prenatal visit requirements to redeem

The benefit information provided is a brief summary, not a complete description of benefits. For more information contact the plan. Benefits, formulary, pharmacy network, provider network, and/or copayments/coinsurance are subject to change. Limitations, copayments, and restrictions may apply.

To ask for auxiliary aids and services or materials in other formats and languages at no cost, please call 1-866-689-1523 (TTY/TDD: 711).

Blue Cross and Blue Shield of New Mexico complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-710-6984 (TTY: 711).

Díí baa akó nínízin: Díí saad bee yánít'ti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiiik'eh, éí ná hóló, koj' hódílnih 1-855-710-6984 (TTY: 711).