

2019 CMS/ITU Outreach and Education Agenda

February 5 – 6, 2020

Four Points Sheraton

San Diego, California

February 5th - DAY 1 (ALL PARTICIPANTS)

8:00 – 8:30 am

REGISTRATION

8:30 – 8:45 am

Welcoming and Introductions

Rachel Ryan Pedersen
CMS Division of Tribal Affairs

8:45 – 9:00 am

CEU Credits/Devices

Octane Public Relations

Rachel Ryan Pedersen
CMS Division of Tribal Affairs

9:00 – 9:45 am

CMS Tribal Affairs Update

Rachel Ryan Pedersen
CMS Division of Tribal Affairs

9:45 – 10:00 am

BREAK

10:00 – 11:00 am

Medicare 101

Dickon Chan
CMS Health Insurance Specialist

11:00 am – 12:00 pm

Medicare/Medicaid Fraud and Compliance

Special Agent Lauren Hanover
HHS Office of the Inspector General
Phoenix Field Office

12:00 – 1:30 pm

LUNCH (on your own)

1:30 – 2:30 pm

SHIP Program

Sophie Exdell
HICAP Assistant Program Manager
HICAP Volunteer Coordinator
Elder Law & Advocacy

2:30 – 2:45 pm

BREAK

2:45 – 3:45 pm

Social Security and Disability 101

Jeffrey Rodriguez
South Coast Area Public Affairs Specialist
Social Security Administration

3:45 – 4:30 pm

Provider Overview

Toni Johnson
California Area Office
Indian Health Service

4:30 – 5:00 pm

Wrap-up

Division of Tribal Affairs/Regional NAC



February 6th – DAY 2 (Outreach and Education Track)

7:30 – 8:00 am

REGISTRATION

8:00 – 8:15 am

Welcoming and Introductions

Rachel Ryan Pedersen
CMS Division of Tribal Affairs

8:15 – 9:15 am

Medicaid 101

Andrea Zubiarte
Coordinator
Indian Health Program, Medi-Cal
Department of Health Care Services

9:15 – 9:30 am

BREAK

9:30 – 10:30 am

Outreach and Enrollment: Medicare, Medicaid and
Health Insurance Marketplace

Kristen Bitsuie
Outreach & Education Program
National Indian Health Board

10:30 – 11:30 am

VA Programs and Benefits

John Quichocho
Military Service Coordinator
U.S. Department of Veterans Affairs
Naval Base San Diego

11:30 am – 1:00 pm

LUNCH (on your own)

1:00 – 2:00 pm

Covered California

Kelly Bradfield
External Affairs
Covered California

2:00 – 2:15 pm

BREAK

2:15 – 3:30 pm

Tribal Liaisons at Local Managed Care Plans

Beatriz Reyes
Regulatory Affairs Manager
Inland Empire Health Plan

Kenneth Scott
Director of Provider Relations
Inland Empire Health Plan

Joseph Mack
Associate Vice President, Provider Network
Management and Operations
Molina Healthcare – Health Plan Operations

3:30 – 4:00 pm

Wrap-Up/Next Steps

Division of Tribal Affairs/NAC



February 6th – DAY 2 (Billers and Coders)

7:30 – 8:00 am

REGISTRATION

8:00 – 8:15 am

Welcoming and Introductions

Toni Johnson
California Area Office
Indian Health Service

8:15 – 9:15 am

Your Medicare Administrative Contractors – Novitas

Gail Atnip and Kim Robinson
VA/IHS/RHC/FQHC Liaisons
Provider Outreach and Education
Novitas-Solutions, Inc.

9:15 – 10:15 am

Your Medicare Administrative Contractors – NGS

Mimi Vier
Provider Outreach & Education Consultant
National Government Services

10:15 – 10:30 am

BREAK

10:30 – 11:30 am

Your Medicare Administrative Contractors – Noridian

Tammy Ewers
Education Representative, Part B Provider
Outreach & Education
Noridian Healthcare Solutions

11:30 am – 1:00 pm

LUNCH (own your own)

1:00 – 2:30 pm

Medi-Cal Billing

Amy Sutherland
Southern Field Representative
DXC Technology

2:30 – 2:45 pm

BREAK

2:45 – 4:15 pm

Revenue Cycle Updates

Merin McCabe-Black, CPC, CPC-I
American Indian Health Services

4:15 – 4:30 pm

Wrap-Up/Next Steps

Division of Tribal Affairs/NAC



NOTES