

# 2019 CMS/ITU Outreach and Education Agenda

March 24 – 25, 2020

Navajo Tribal Utility Authority

Fort Defiance, Arizona

## MARCH 24<sup>TH</sup> - DAY 1 (ALL PARTICIPANTS)

8:00 – 8:30 am

### REGISTRATION

8:30 – 8:45 am

Welcoming and Introductions

**CAPT Susan Karol, MD, FACS**  
**Bonnie Hillsberg**  
CMS Division of Tribal Affairs

8:45 – 9:00 am

CEU Credits/Devices

### Octane Public Relations

**CAPT Susan Karol, MD, FACS**  
CMS Division of Tribal Affairs

9:00 – 9:45 am

CMS Tribal Affairs Update

**CAPT Susan Karol, MD, FACS**  
**Bonnie Hillsberg**  
CMS Division of Tribal Affairs

9:45 – 10:00 am

### BREAK

10:00 – 11:00 am

Medicare 101

**Dickon Chan**  
CMS Health Insurance Specialist

11:00 – 12:00 pm

Medicare/Medicaid Fraud and Compliance

**Special Agent**  
HHS Office of Inspector General  
Phoenix Office

12:00 – 1:30 pm

### LUNCH (on your own)

1:30 – 2:30 pm

The Health Status of the Navajo Nation – Navajo Health Survey Findings

**Simental Francisco**  
Project Manager  
Navajo Epidemiology Center

**David Foley**  
Epidemiologist  
Navajo Epidemiology Center

2:30 – 2:45 pm

### BREAK

2:45 – 3:45 pm

Social Security and Disability 101

**Carol Owens**  
Public Affairs Specialist  
Social Security Administration

3:45 – 4:30 pm

Colorado Medicaid 101

**Joshua Montoya**  
Local Partnerships & County Programs Section  
Manager  
Colorado Department of Health Care Policy and  
Financing

4:30 – 5:00 pm

Wrap-up

**Division of Tribal Affairs/Regional NAC**

MARCH 25<sup>th</sup> – DAY 2 (Outreach and Education Track)

7:30 – 8:00 am

REGISTRATION

8:00 – 8:15 am

Welcoming and Introductions

**CAPT Susan Karol, MD, FACS**  
CMS Division of Tribal Affairs

**Amanda Bahe**

Tribal Liaison  
Arizona Health Care Cost Containment System

**Dana Flannery**

Assistant Director, Division of Community Advocacy  
and Intergovernmental Relations  
Arizona Health Care Cost Containment System

8:15 – 9:15 am

Arizona Medicaid 101

**Chris Ray**

Claims Operations Administrator, Division of Fee for  
Service Management  
Arizona Health Care Cost Containment System

9:15 – 9:30 am

BREAK

9:30 – 10:30 am

Outreach and Enrollment: Medicare, Medicaid and  
Health Insurance Marketplace

**Kristen Bitsuie**

Outreach & Education Program  
National Indian Health Board

10:30 – 11:30 am

VA Programs and Benefits

**TBD**

11:30 am – 1:00 pm

LUNCH (on your own)

1:00 – 2:00 pm

Strategies to Enroll Uninsured Children in Medicaid  
and CHIP

**Karey Maciha**

Connecting Kids to Coverage Coordinator  
Arizona Alliance for Community Health Centers

**Zaida Dedolph**

Children's Action Alliance

2:00 – 2:15 pm

BREAK

**FACILITATOR:** Theresa Belanger

**Janelle Atcitty**

Presbyterian Health Plan

**Erik Lujan**

Western Sky Community Care

**Bonnie Vallo**

Blue Cross/Blue Shield

2:15 – 3:45 pm

Medicaid Managed Care Panel: Ask Questions  
Before Making a Decision

3:45 – 4:00 pm

Wrap-Up/Next Steps

**Division of Tribal Affairs/NAC**

MARCH 25<sup>th</sup> – DAY 2 (Revenue Cycle Track)

7:30 – 8:00 am

REGISTRATION

8:00 – 8:15 am

Welcoming and Introductions

**K Dempsey**  
Navajo Area Office  
Indian Health Service

8:15 – 9:15 am

Patient Registration/Patient Benefits Coordinator-  
Business Office

**Fawnia Franklin**  
Supervisory Medical Records Technician  
Gallup Indian Medical Center  
Navajo Area, Indian Health Service

9:15 – 10:15 am

Purchased/Referred Care (PRC)

**Marie Begay**  
Purchased and Referred Care Officer  
Navajo Area, Indian Health Service

10:15 – 10:30 am

BREAK

10:30 – 10:45 am

Coding-Health Information Management

**Gary Russell-King**  
Chief, Health Information Management  
Northern Navajo Medical Center-Indian Health Service  
Acting Navajo Area HIM Consultant

10:45 – 11:30 am

Coding/Billing Training

**Christine A. Pfeifer, MHA, CPC**  
Coding and Auditing Senior Consultant  
McManis and Monsalve Associates

11:30 am – 1:00 pm

LUNCH (on your own)

1:00 – 3:30 pm

Coding/Billing Training (continued)

**Christine A. Pfeifer, MHA, CPC**  
Coding and Auditing Senior Consultant  
McManis and Monsalve Associates

3:30 – 3:45 pm

BREAK

3:45 – 4:30 pm

Billing

**Terri Kelewood**  
Lead Billing Technician  
Chinle Service Unit, Navajo Area, Indian Health  
Service

4:15 – 4:30 pm

Wrap-Up/Next Steps

**Division of Tribal Affairs/NAC**

