

Revenue Cycle Day

Hosted by Indian Health Service

Thursday, June 6, 2019 - 8:00 am – 5:00 pm

Time	Topic	Presenter
8:00 – 8:15 am	Registration	n/a
8:15 – 8:25 am	Welcome	Toni Johnson, Business Office Coordinator, California Area Indian Health Service
8:25 – 9:00 am	Revenue Cycle Overview	Toni Johnson, Business Office Coordinator, California Area Indian Health Service
9:00 – 9:45 am	HIPAA Today <ul style="list-style-type: none"> HIPAA and other Privacy Requirements 	Marilyn Freeman, RHIA, CHPS, Health Information Management Consultant, California Area Indian Health Service
10:00 – 10:15 am	Break	
10:15 – 11:00 am	Patient Registration: Where it all begins... <ul style="list-style-type: none"> Patient registration and the revenue cycle Customer service Best Practices for billing and front desk 	Brandy Noonkester, RHIT, CPC, CPPM, CPC-I, Revenue Cycle Coordinator, California Rural Indian Health Board
11:00 – 11:30 am	Outreach & Education and Patient Benefits Coordination <ul style="list-style-type: none"> Coordination of Benefits Significance of Health Insurance Coverage at Little to No Cost Savings Programs Significance of Building Trust Outreach Techniques – “Thinking outside the box” Best Practices Story banking 	Kristen Bitsuie Tribal Health Care Reform Outreach and Education Program Associate National Indian Health Board (invited)
11:30 am – Noon	Health Information Management <ul style="list-style-type: none"> Electronic Health Record Personal Health Records and Patient Portals Communication - with patients, healthcare providers, coworkers 	Marilyn Freeman, Health Information Management Consultant, California Area Indian Health Service
Noon – 1:00 pm	Lunch	
1:00 – 1:30 pm	Purchased/Referred Care <ul style="list-style-type: none"> Eligibility Requirements Access to Care 	Toni Johnson, Business Office Coordinator, California Area Indian Health Service
1:30 – 2:00pm	Communication and Coordination Practical Approaches to Break Down Department Barriers and Work Toward Solutions	Toni Johnson, Business Office Coordinator, California Area Indian Health Service
2:00 – 2:45 pm	What is Tribal FQHC & 100% FMAP?	Angie Wilson, Executive Director, Washoe Tribal Health Center
2:45 – 3:00 pm	Break	
3:00 – 4:15 pm	Revenue Cycle Management <ul style="list-style-type: none"> Significance of Revenue Cycle Team Goal Setting Management Reports Best Practices 	Merin McCabe-Black, CPC, CPC-I, American Indian Health Services
5:00 pm	Adjourn	